

Unit Condition

Rob Griffith
Condo Improvement Specialist



Objectives and Goals

- 100% focus on improvement of condos
- Coordinate interdepartmental relationships for overall guest satisfaction
- Develop and nurture vendor contacts to keep pricing competitive and ensure owner satisfaction

Room for Improvement

Our condo buildings aren't brand new anymore.

Areas of improvement:

- Carpet
- Baseboards
- Televisions
- Paint

Unit Condition

What Guests Want



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What Guests Want



Help me help you!

- Multiple quotes
- Progress reports - with pictures!
- We are your eyes and ears on the ground

Rob Griffith

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